Lexia® PowerUp Literacy®
Technical Setup Guide

This guide is for technology staff and other educators who are carrying out the technical setup of Lexia® PowerUp Literacy® within a school or district.

Lexia Help Center

Contact Support

Overview of Technical Setup

The technical setup of PowerUp consists of two steps:

1. **Provision Student and Staff Accounts**
   Student and staff accounts are provisioned in myLexia, either through manual input, spreadsheet imports, or automated imports. For US Customers, Lexia also integrates with Clever to provision and sync rosters.

   See **For Admins: myLexia Setup and Rostering Options** in the Lexia Help Center for detailed instructions.

2. **Set up PowerUp Student Program**
   This document explains how to set up the PowerUp student program on these devices:

   1. PC, Mac, Chromebook

   2. iPad

Persistent internet connection is required for all versions.

Planning: Before You Start

Refer to the **PowerUp System Requirements** for supported devices, minimum OS/ browser versions, and more.

Setup: PC, Mac, or Chromebook

PowerUp can be accessed using these browsers: Chrome, Edge, Firefox, and Safari.

1. Recommended: Go to **https://www. lexiapowerup.com/?SiteID=xxxx-xxxx-xxxx-xxxx**

   The x's in the above URL correspond to your school or district's 16-digit site ID. This option is ideal when deploying a browser shortcut to multiple devices, or if persistent cookies are not allowed.

   How do I get this site-specific URL for my school/district?
   Log in to myLexia. Click the *Resources* tab. Look for the PowerUp Student Program link and copy it from the page.

2. Or, go to **www.lexiapowerup.com** and complete the one-time setup. On the Teacher Email screen, enter a valid myLexia account username.

   Use this option if persistent cookies are allowed. For easy student access, create a bookmark or shortcut to the URL.

Note: The first time a user logs into the browser version, a 4.7MB download of files occurs.

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Setup: iPad

1. On your device, open the App Store and search for "PowerUp." Users in the UK, New Zealand, and Australia should search for the "Lexia PowerUp UK" app.

2. Download the free PowerUp app.

3. Complete the one-time setup. On the Teacher Email screen, enter a valid myLexia.com account username. This email associates the device with a customer.

After downloading and setting up the Lexia PowerUp Literacy app, the program is ready for student use.

If you use a Mobile Device Management (MDM) solution, such as Jamf or Apple Configurator to distribute PowerUp to devices, you can preconfigure the one-time setup step described above by doing the following:

1. Create an app-specific MDM configuration key "teacherEmailId" (case-sensitive)

2. Use a valid myLexia username for the value

Once complete, PowerUp will then use the value set to launch the app instead of prompting the user to provide this information.

Other Considerations

Does your network use Firewalls, Proxies, or Content Filtering?

If your network uses a firewall to control web traffic or content filtering, your network administrator must allow Lexia PowerUp Literacy access to these URLs:

> https://*.mylexia.com
> http://www.lexiapowerup.com
> .salesforceliveagent.com
> (required only to use myLexia Support Chat)

To test your access, go to www. lexiapowerup.com and enter a valid teacher username, or try your site-specific URL (see Step #1 under the Setup: PC, Mac, or Chromebook section).

If you can't connect to the website via either of these methods, it may be a firewall issue.

If your school uses proxy servers, PowerUp will use the OS-configured proxy server settings.

Do you have spell-checking browser extensions or plug-ins enabled?

We recommend disabling spell-checking extensions or plug-ins and turning off device settings for autocorrect as necessary during setup. PowerUp is designed for students to use without the help of spell-checkers unless they have a documented need for additional support.

How does licensing work?

PowerUp can be accessed or installed on unlimited devices. A license will be assigned to a student's account on their first login after auto placement. Licenses are available as individual student licenses or via an unlimited school license. Contact your school or district's Lexia contact to find out what you have.

For a district setting, student licenses can be allocated to a school to ensure that students in that school can access them. District Administrators can allocate licenses by going to myLexia, selecting the Settings tab, and then selecting the License Info link.

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