Lexia® English Language Development™

System Requirements

Lexia Help Center

Contact Support

Web: english.lexialearning.com

Operating Systems and Browsers

Mac

- macOS 11 or higher
- Chrome 131 or higher, Safari 18.2 or higher, Edge 131 or higher, Firefox 133 or higher

PC

- Windows 10 or higher
- Chrome 131 or higher, Edge 131 or higher, Firefox 133 or higher

Chromebook (including Touchscreen)

- Chrome OS 131 or higher
- Chrome 131 or higher

For all browsers and platforms

- Screen Resolution: 1024 x 768
- Memory: 6 GB RAM (recommended), 2 GB (minimum)
- WebGL and JavaScript must be enabled
- Initial Download: 41 MB
- Persistent Internet connection (required)
- Bandwidth: A typical student consumes 13 MB of bandwidth per 5-min block. A classroom of 25 students will consume 1825 MB of bandwidth per 30-min session

A plug-in headset and microphone is required for optimal speech recognition performance

- Noise-canceling headsets are recommended
- Bluetooth headsets are not supported

 The Logitech Stereo Headset H110 and H111 are examples of headsets that meet our requirements.

Note: To ensure Lexia English works correctly, it is important to install the latest manufacturer and browser updates available for your device model. Updates often address security, hardware, and driver issues and may require updating to a newer version of your OS and/or browser to function optimally.

iPad

- iPadOS 15.3.1 or higher
- iPad (5th generation) or newer, iPad mini 4 or newer, iPad Air 2 or newer, iPad Pro (all models)
- 4.4 GB for install (1.8 GB for download)

* For the best experience, we recommend updating to the latest version of iOS. A minimum of iPadOS 18 is recommended. Lexia English does not run on iPads with iPadOS 15.3 and below.

myLexia.com

(the educator website)

Chrome 131 or higher, Edge 131 or higher, Firefox 133 or higher, Safari 18.2 or higher (desktop and iPad)

List of Trusted Sites— Allow Access

- https://*.mylexia.com
- https://*.lexialearning.com
- *.salesforce-scrt.com (required only to use myLexia Support Chat)

Note: Android mobile operating systems, Thin clients, Citrix, Terminal Services/Remote Desktop, virtual machines, other remote access or PC-sharing systems, and Internet Explorer are not supported.











