Dear Parent/Guardian,

Exciting changes are happening in Lexia® Core5® Reading!

We are sending this note to let you know that your child may be seeing a change in their Lexia Core5 Reading experience due to a recent program upgrade. **Core5 now has 21 levels and even more literacy skills and support for students in grades Pre-K–5!**

As a result of this update, some students may notice their Core5 program level has changed. You may also notice that some devices are no longer compatible with Core5, so we recommend reviewing the technical changes below.

Changes to Supported Devices

Use a laptop, desktop computer, or Chromebook to access Core5 using Chrome, Safari, Edge, or Firefox at lexiacore5.com. At this time, Core5 is not available on smartphones, and using a browser on a mobile device is not supported. Lexia is actively working to innovate and expand the number of ways students can access Core5.

Use the Lexia Core5 Reading iPad app on the following devices running iOS 10 or higher:

- iPad 4 (or newer)
- iPad mini 3 (or newer)
- iPad Air
- iPad Pro

Use the Lexia Core5 Reading Android app on the following devices running Android 7.1.1 or higher:

- Samsung Galaxy Tab A (2017, 2019)
- Samsung Galaxy Tab S4
- Samsung Galaxy Tab S5e
- Samsung Galaxy Tab E

Even if you are using a supported device, you may need to update to the most recent version of the **Lexia Core5 Reading** app. It is a good idea to check for and install any available updates to ensure the best stability and performance.

Have more questions?

For additional information about supported devices, visit the Lexia Help Center for Support for Families.

Please note that Lexia Customer Support is not able to provide student usernames or passwords, or teacher emails.

©2022 Lexia Learning, a Cambium Learning® Group company.
All rights reserved. Lexia grants permission to reproduce this letter.
C5-HOMELTR-EXP-0422