

Technical Setup Guide

This guide is for technology staff and other educators who are carrying out the technical setup of Lexia® PowerUp Literacy® within a school or district.

Contact [Lexia Customer Support](#) for additional assistance.

Overview

Step 1: Provision Student and Staff Accounts

Student and staff accounts are provisioned on myLexia.com, either through manual input, spreadsheet imports, or automated imports. Lexia also integrates with Clever to provision and sync rosters. For complete instructions, see the [myLexia Setup Guide](#).



Step 2: Set Up the PowerUp Student Application

- Choose a browser: Chrome, Edge, Safari, and Firefox (latest versions)
Mobile browsers and Internet Explorer are not supported.



Persistent Internet connection is required for all versions.

- If your network uses a firewall to control web traffic or content filtering, your network administrator must allow Lexia PowerUp Literacy access to these URLs:
https://*.mylexia.com
<http://www.lexiapowerup.com>
<http://www.lexiarapid.com>
<http://content.lexiarapid.com>
salesforceliveagent.com (required only to use myLexia Support Chat)
- Now, go to www.lexiapowerup.com. If you can't connect to the website, it may be a proxy server issue. PowerUp will use the OS-configured proxy server settings.

Step 3A: Use Site-Specific URL

Good when:

- Deploying a browser shortcut to multiple devices
- Persistent cookies are not allowed.

1. Log in to www.mylexia.com.
2. Click the Resources tab
3. Your Customer Site ID **(A)**, and unique program login URL **(B)**, are conveniently listed here on the myLexia Resources page.

The screenshot shows the 'Resources' section of the myLexia website. It is organized into three columns: CORE5 READING, POWER UP LITERACY, and RAPID ASSESSMENT. Each column contains a list of resources with external links. At the bottom of each column, there is a 'Student Program' link with a corresponding URL. A red circle 'A' is placed over the Customer Site ID '2455-1405-4386-4409' in the footer, and a red circle 'B' is placed over the unique program login URL for PowerUp Literacy: 'https://www.lexiapowerup.com/?SiteID=2455-1405-4386-4409'.

Step 3B: Set Up Each Device

Good when:

- You don't have a myLexia login
- Persistent cookies are allowed

1. Go to www.lexiapowerup.com.
2. Enter any valid myLexia username associated with your account (no password needed).
This associates the device with your school or district's customer account.



You will see your school or district's account name on the login screen when setup is complete. If your account is configured to use Clever, you will see the Log In with Clever button.

PowerUp iPad Version Setup

1. On your iPad, search in the App store for "PowerUp"
2. Download the free PowerUp app.
3. Complete the one-time setup. On the Teacher Email screen, enter a valid myLexia.com account username.
This email associates the device with a customer.

After downloading and setting up the Lexia PowerUp app, the program is ready for student use.